



**Understanding the Safety Challenges:**

**Managing Aggression and Violence in  
the HACC Work Environment**



**Travis Holland**

**Managing Director**



**t: 1800 18 83 45**

**e: [info@hollandthomas.com.au](mailto:info@hollandthomas.com.au)**

**[www.hollandthomas.com.au](http://www.hollandthomas.com.au)**

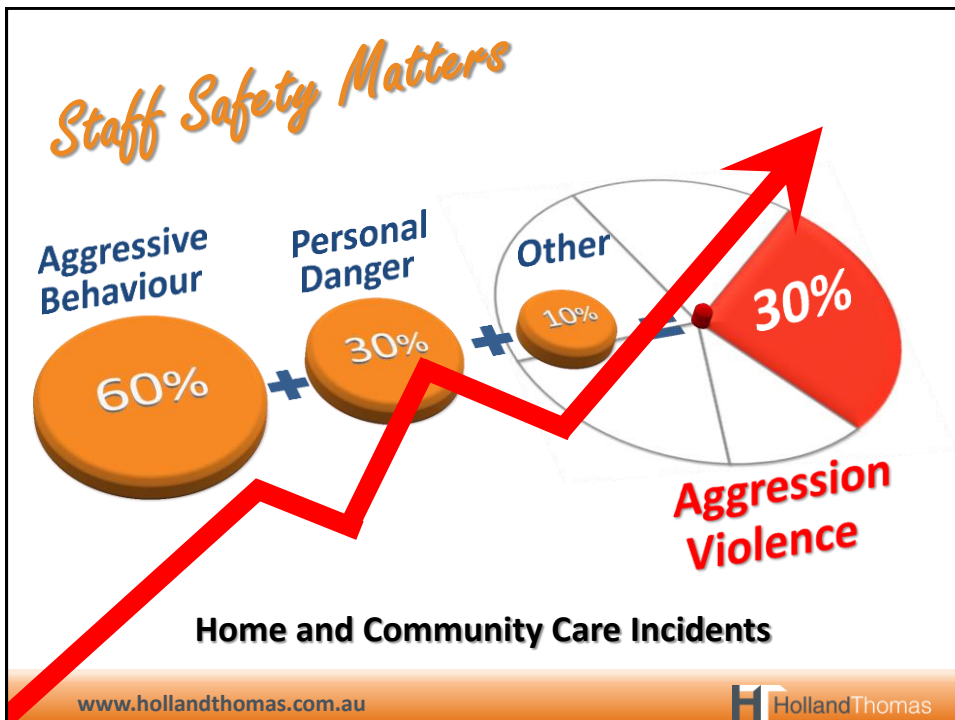
**Aged Care**

**Disability**

**Home & Community Care**

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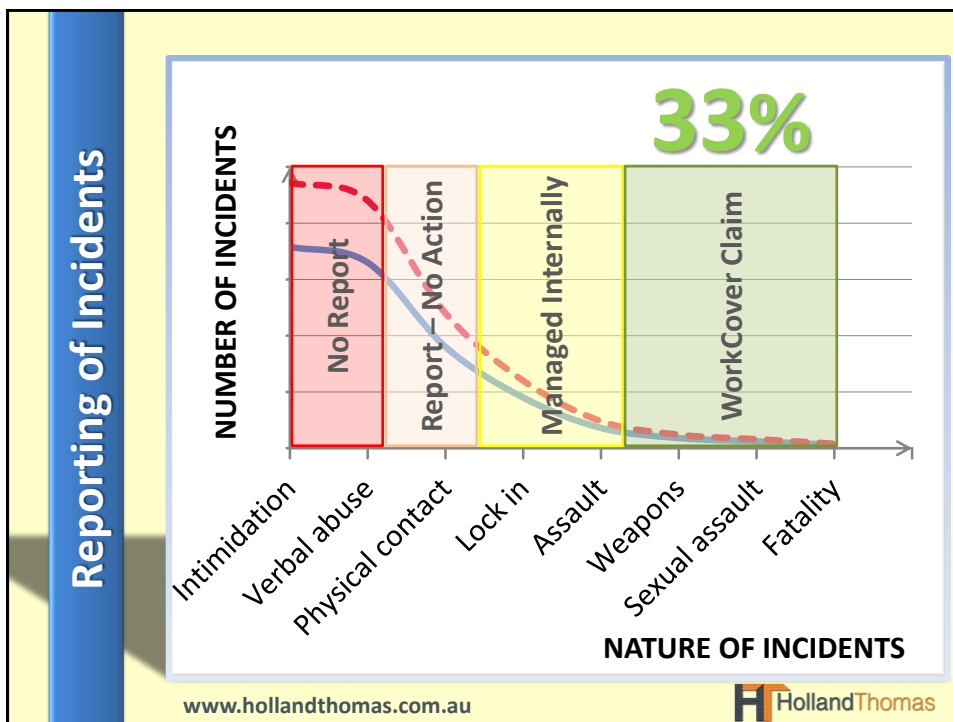


**10 MINUTES TODAY FOR A SAFER TOMORROW**

**Home Care, Community Care & Outreach**  
*STAFF SAFETY SURVEY 2013*

**Understanding the Effect of Aggression and Violence**

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**Risk: Occupational Violence**

**CLAIMS COST**  
**100 Employees**  
**1 Serious Incident**  
**≈ \$100,000 +**

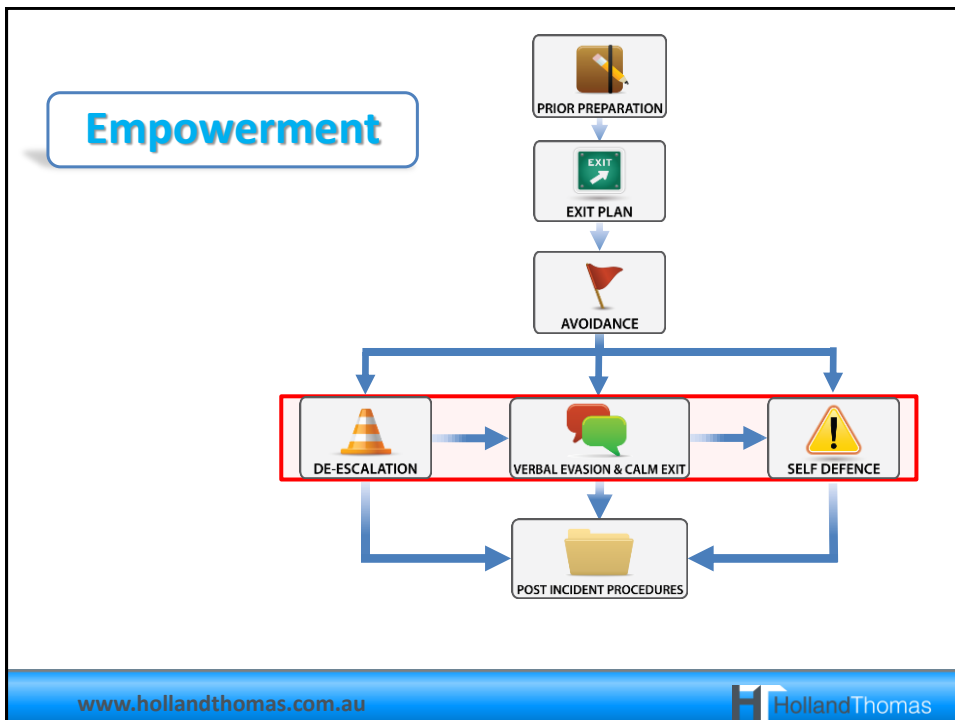
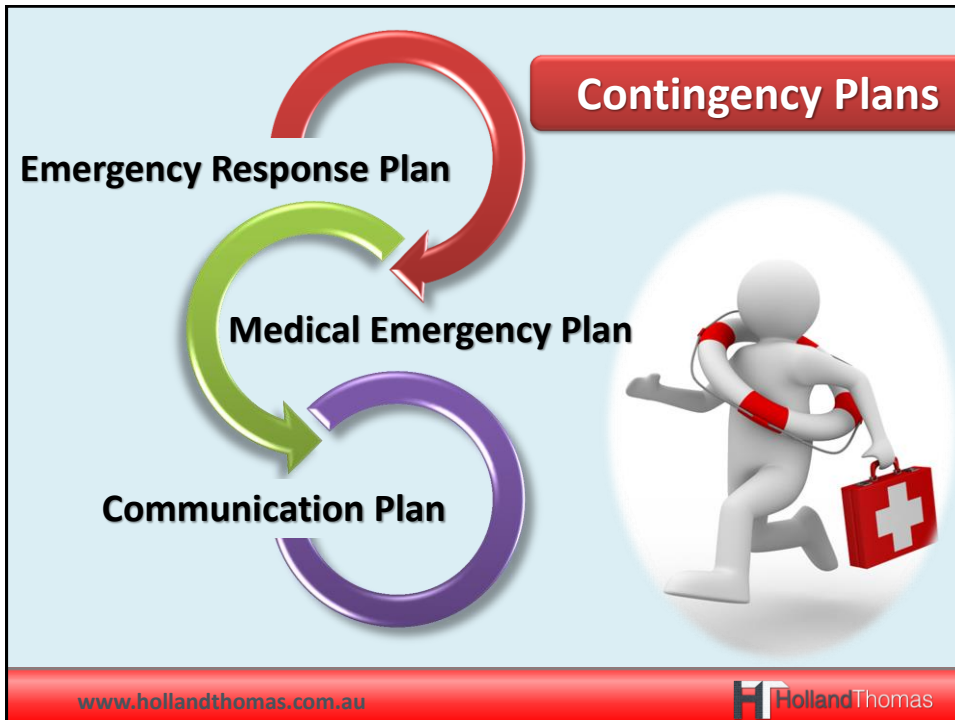
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**Outcomes**

- Proactively manage challenges**
- Reduce no. & severity of incidents**
- Decrease costs**
- Increase productivity**
- Improve employee retention**
- Enhance wellbeing**

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**My Safety Buddy™**  
THE app to manage lone worker safety



Coming soon to the apple  
**App Store**

Coming soon to the android  
**App Store**

[www.hollandthomas.com.au](http://www.hollandthomas.com.au)



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The advertisement features a green banner at the top with the 'My Safety Buddy' logo and tagline. Below the banner, a smartphone displays the app's interface. Two buttons indicate the app's availability on the Apple App Store and the Android App Store. The website URL and the Holland Thomas logo are positioned at the bottom.

Incident  
Management

Staff Safety

Security Risk

Personal  
Safety



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